



# MOTHER TERESA

## INSTITUTE OF SCIENCE AND TECHNOLOGY

Approved by AICTE, Govt. of Telangana, Affiliated to JNTUH & SBTET, Hyderabad  
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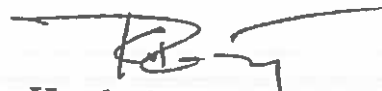


### CERTIFICATE

This is to certify that the project titled "A STUDY ON CUSTOMER RELATIONSHIP MANAGEMENT IN BANKING SECTOR WITH REFERENCE TO IDFC BANK, submitted in partial fulfillment for the award of Degree of Master of Business Administration was carried out by A. RAJESWARJ under my guidance.

  
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MBA, Ph.D

(Project Guide)

  
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